Many people use cell phones for emergencies only and not as a regular line means of communications. Cell phones are private lines that are purchased, for which the consumers must pay for minutes used. It would be extremely unethical to give out personal information associated with cell phone accounts because this is not something that the user of the phones has agreed to. Such action could also impact the cost of their cell phone bills due to additional minute usage. Debt Collection agencies have both home addresses and home telephone numbers in order to contact persons of interest. This information should be sufficient enough for them in order to resolve their concerns.